



TROUBLESHOOTING VARIPUMP CONTROLLER FAULT CODES

In the unlikely event of an issue developing with the pump, a 3 digit fault code may display on the controller screen. Use the chart below to understand what these codes mean.





If the controller displays digits but the pump is not working - pull out the power cord and re-start.

| FAULT CODE | FAULT | RESOLUTION |
|---------------|--|--|
| E01 | Pump is out of water | The pump is working without water. |
| E02 | Over current | Abnormal load over current protection. Please pull out the power plug and re-plug again. |
| E03 | Default phase | Bad contact or loose connection in the motor. |
| E04 | Issue with power cable connecting pump to the control box | Check the cable for signs of visible damage. Or there maybe a loose connection inside the control box. Disconnect the pump from the mains, unscrew the control box and check the connections (see photos). If connections are fitted and the pump still does not work, the control box may be faulty and needs changing. |
| E05 | Impeller stuck | Rotation clogging protection, if the pump still not working after restart for three times, please re-plug the power. Or clean the impeller (refer to manual) |
| E06 | Over voltage | Over voltage protection when the working voltage is higher than the rated voltage. |
| E07 | Under voltage | Low voltage protection when the working voltage is lower than the rated voltage. |